

ANURAG MEHRA



CONTACT

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9131531316
219,malviyaganj itarsi

PERSONAL DETAILS

Date of Birth : 08 february 1990
Marital Status : Single

SKILLS

Ms word, power point , ms excel Desktop
supprt Internet and email Software and
hardware installation Printer
configuration.

OBJECTIVE

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

EXPERIENCE

20 april 2022
- As on date

Tech mahindra

Senior support executive (escalation desk)
Register customer complaints
Solve customer's issues or queries
Solving online generated ticket
Handle the escalated calls from L1 support

3 january
2022 - 9 april
2022

DB corp ltd. (Dainik bhaskar group)

Management associate
Market research
Revenue generation.
Handling promotional activities
Maintain client relationship

2018 - 2020

DHANIKIRAN TECHNOCRATS

Technical support
Supported customers with basic technical support
for current and past software release.
Troubleshoot technology issue.
Linking to client's computer via remote access

2018 - 2018

ADVITAS MARKETING

Telesales
6 months experience of Doing telesales for TATA AIG
insurance product.

EDUCATION

2022

Vaishanavi institute of management
MBA(marketing +finance)

2013

Rgpv bhopal
Bachelor of computer science engineering
64%

2008

Gurunanak school
Higher secondary

2006

Cbse
High school

TYPING SKILLS

Hindi @ 25wpm
English @ 30wpm

DATE

20 october 2022