

**RISHAV SINHA**

Bihar, Samastipur

Contact No : 8252749904

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## Summary

Customer service focused Technical Support Specialist with 7 years career experience in Technical support environments. Highly adept in systems analysis diagnostics and troubleshooting and conflict resolution. Exhibits excellent organizational and problem-solving skills. Works well in team environments and displays strong work ethic.

## Education Details

DEGREE	PERCENTAGE	PASSING YEAR
SSC	79.8%	2004
HSC	59.2%	2006
Graduation	55.8%	2009
Post Graduation	65%	2012

## Preferred Location

Samastipur

## Experience

<b>1. Company Name:</b> MINISTRY OF EDUCATION	<b>Designation :</b> TECHNICAL ASSISTANT
<b>Skills :</b> Customer Service Skills., Organization., technical, Customer Service, Documentation, Database, Inventory, Staffing, Recruiting, Troubleshooting, Computer Science, Training, Information Technology, Technical Support	<b>Total Experience :</b> 4.0
<b>Period</b> 2017-09-04 to 2023-12-30	

## Additional Details

<b>Course Name:</b>	SOFTWARE TESTING (MANUAL)
<b>Duration:</b>	1
<b>Language:</b>	English
<b>Proficiency:</b>	Good

## Personal Details

**Name:** RISHAV SINHA

**DOB :** 1989-05-12

**Marital Status:** MARRIED

**Gender :** MALE

**Phy Challenged**  
:  
No

**Current Address:** BEHIND SHIVA HERO AGENCY, MOHANPUR ROAD, ADARSH NAGAR, Samastipur, Bihar, India

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